

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 71
Volunteer Hours: 106.50

## Coalition Meeting Minutes

January 13, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Wilary, Loretta	Campaign for Working Families
Broxton, Tony	Children's Advocacy Center
Smith, Barbara	Community Partnership for Children
Tapp, Priscilla	Consumer Credit Counseling Services
Lewis, Lisa	Council on Aging of Volusia County
Burke, Heather	Daytona State College
Laroche, Clay	Department of Children and Families
Kerr, David	Department of Juvenile Justice
Guy-Reed, Kassy	disAbility Solutions
Rose, Paula	disAbility Solutions for Independent Living
Yates, Joella	Domestic Abuse Council
Gibson, Bruce	E.S.P. Case Management
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals Society of Volusia/Flagler
Young, Brandon	Embry-Riddle Aeronautical University
Mac'Kie, Claris	Family Renew Community
O'Toole-Kelly, Denise	Family Renew Community
Odongo, Joyce	Fifth Third Bank
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health Children's Medical Services
Preston, Gloria	Florida Health Care Plans
Shugart, Woody SFC	Florida National Guard
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Trammell, Bonnie	Goodwill Industries
Martin, Calvin	Guardian Ad Litem Program
Griffin, Bill	Halifax Health
James, David	Halifax Urban Ministries
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Warriner, Sharon	Interested Resident
Courtheyn, Kelly	James Moore & Co.
Miller, Linda	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family, Inc.
Clark, Susan	Neighborhood Center
Clinton, Robert	Oak Hill Community Trust
Pugh, Vicki	Ormond Beach YMCA
Jennings, Loretta	Outreach Community Care Network
Schafer, Joann	PACE Center for Girls
Brennon, Teresa	Palmer Chiropractic College Clinic
Nikolla, Theodore	Palmer College of Chiropractic
Johnson, B.	Port Orange YMCA
Baer, Lex	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Sterner, Robert	Seventh Judicial Court
Patsy L.	The Arc of Volusia, Inc.

deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Trular, Thomas	The Salvation Army
Dukes, Shenika	Tomoka Correctional
Pollack, Barry	United Cerebral Palsy of East Central Florida
Ferreira, Sean	United Health Care
Salazar, Ray	United Way of Volusia/Flagler
Gray, Cynthia	University of Central Florida
Flemix, Peggy	University of South Florida
Schwadron, Lisa	University of South Florida
Baker, Sandi	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation, Department of Education
Nealy, Preston	Volusia County Department of Corrections
Coughlin, Leah	Volusia County Health Department
Moran, Teresa	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Geisler, Becky	Volusia Parent Magazine
Rogers, Teresa	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
Wilner, Robert	Westminster Retirement Communities of Florida
Tarus, Lynda	White Foundation
Klasne, Cathy	Write Result
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Pollack. He extended a welcome to all and roundtable introductions ensued. Consensus was reached to approve the December 9, 2009 meeting minutes.

### **COALITION BUSINESS**

Coalition members with perfect attendance were recognized with a “certificate of perfect attendance”. Members who met perfect attendance for two years running were Easter Seals, Healthy Communities, and Mental Health Association. Other agencies recognized for perfect attendance: 7<sup>th</sup> Judicial Court, Health Planning Council of East Central Florida, The deMange Agency, UCP, Early Learning Coalition and Volusia/Flagler Family YMCA. An ice breaker activity was conducted and it was announced that the 2009 One Voice for Volusia Annual Report is now available online and at the Network Zone.

### **MONTHLY TOPIC: 2010 Strategic Plan & Proposed Coalition Meeting Improvements**

Ms. Schlageter presented the 2010 draft Strategic Plan. She shared that the report details were derived from the November Strategic Planning session, as well as surveys and critiques completed by members throughout the year. She added that it was reviewed by the One Voice for Volusia Board of Directors last week. The report was accepted by general consensus. Discussion and other suggestions ensued.

Ms. Kennedy demonstrated the navigation of the Community Agenda website ([www.agendavf.org](http://www.agendavf.org)). A handout was also provided. Ms. Schlageter demonstrated how to use the Community Connector ([www.ovfv.org/connector.htm](http://www.ovfv.org/connector.htm)). A handout was also provided. The Deltona-based website, [www.deltonaFORyou.org](http://www.deltonaFORyou.org) was also highlighted (handout).

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Rogers opened the floor to brief member announcements with a reminder to please fill out the critique forms. Co-Chair Pollack announced that the February topic will be a Census Presentation by Councilwoman Joie Alexander, stressing the importance of the survey and drawing funds to our area. There being no further business, the meeting was adjourned at 10:30 a.m. The next meeting will be held on Wednesday February 10, 2010 at 9:00 a.m. in Conference Room 516 C & A, Volusia County Health Department.

**The results of the meeting critiques were:**

- 23 responses
- 21 responded that the meeting was “productive” (2 did not respond either way)

**The next meeting could be improved by:**

- “All tables turned or rotated forward to see screen or person up front”
- “Liked the networking”
- “You all are doing a great job!”
- “Each meeting pick 2-3 members to explain what they do in three minutes. Keep record to avoid duplication.”
- “Having PowerPoint presentations on screen in backroom – unable to see front screen completely due to pillars”
- “I liked the suggestion to highlight different agencies each month”
- “Start announcements at the beginning rather than at the end”

**What I liked about the meeting was:**

- “I like all the meetings – they always provide an opportunity”
- “Info on website”
- “Community Connector handout & going over the website”
- “Well organized, upbeat & open to improving”
- “Double rooms GREAT!”
- “Overview of resources provided by OVFV – great!”
- “Great info about One Voice initiatives and how to access the information.”
- “Networking, announcing our event”
- “Information sharing”
- “Interaction of groups”
- “Information on Community Connector/Community Agenda”
- “Sharing amongst members of community events”
- “Learning about the Community Connector and all the data we can access”

**Suggestions for “Topic of the Month”**

- “Grants Research”
- “How to best use available data to improve services”
- “Case management providers”
- “May want to address prescription drug abuse. According to substance abuse professionals, it is now a bigger problem than illegal drug (cocaine, heroin, etc.) dependency. Tough to treat to the clients who are not the usual suspects.”
- “Mental health issues in children and all children in psych needs”
- “Senior services including health, housing and transportation”

**Other Comments:**

- “How to approach other agencies about collaboration”
- “Excellent meeting, leadership and staff good presenters”
- “How to find volunteers”
- “Is there a way to identify which of our agencies serve the same population?”
- “Need to get together faith based organizations to get out information in a simpler format than the previous survey.”
- “Always informative!”
- “Shazam. Good meeting.”
- “Some months, spend a bit longer on introductions by asking each agency to also give their “13 word description”
- “Is it possible for everyone who stands and announces an event/function to bring a brief summary of their announcement and give to staff who can then post them on the OVFV website? A new section of the website can be called “Network Zone Announcements” where these summaries can be placed.”
- “Difficult to have people speaking/commenting without microphone, at end of meeting have announcements go to a podium versus you having to run around the room”
- “Great meeting”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 72
Volunteer Hours:108

## Coalition Meeting Minutes

February 10, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Losciale, Eric	Children's Home Society
Courtney, Carrie	City of Daytona Beach Police Department
Hughes, Anne Marie	Comfort Keepers
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Silver, Barbara	Community Trust of Oak Hill
Tapp, Priscilla	Consumer Credit Counseling Services
Lewis, Lisa	Council on Aging of Volusia County
Alexander, Joie	County of Volusia
Kuehn, Pat	County of Volusia
Maddox, Dorothy	Daytona Beach Housing Authority
Burke, Heather	Daytona State College
Nero-Wall, Becky	Daytona State College, Women's Center
Kerr, David	Department of Juvenile Justice
Lawrence-Knight, Debra	Department of Juvenile Justice
Gilbert, Amanda	disAbility Solutions for Independent Living
Rose, Paula	disAbility Solutions for Independent Living
Weingarten, Howard	disAbility Solutions for Independent Living
Yates, Joella	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Kelly, Bill	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals Society of Volusia/Flagler
Young, Brandon	Embry-Riddle Aeronautical University
Mac'Kie, Claris	Family Renew Community
Levasseur, Sara	Family Resource Coalition
Bergery, N.	Fifth Third Bank
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health, Children's Medical Services
Preston, Gloria	Florida Health Care Plans
James, David	Halifax Urban Ministries
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Liberi, Judy	Heart of Volusia
Warriner, Sharon	Interested Resident
Miller, Linda	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family, Inc.
Schafer, Joann	PACE Center for Girls
Johnson, B.	Port Orange YMCA
Kroll, Tammy	Presbyterian Counseling Center
Sipos, David	Sawgrass Plantation Enterprise, Inc.
Crosley, Dawn	Sawgrass Plantation Enterprise., Inc.
Moltane, Lois	SEDNet
Sterner, Robert	Seventh Judicial Court
King, Jim	The Arc of Volusia, Inc.
deMange, Paul	The deMange Agency

Sally, Steve	The House Next Door
Dukes, Shenika	Tomoka Correctional Institute
Pollack, Barry	United Cerebral Palsy of East Central Florida
Salazar, Ray	United Way of Volusia/Flagler
Glaspie, LaShawn	University of Central Florida
Gray, Cynthia	University of Central Florida
Baker, Sandi	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation, Department of Education
Gregg, Al	Volusia County Department of Corrections
Coughlin, Leah	Volusia County Health Department
Hinson, Rakinya	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Martin-Morgan, Dianne	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Geisler, Becky	Volusia Parent Magazine
Michaux, Charlie	Volusia Parent Magazine
Jones, Lydia	Volusia/Flagler Coalition for the Homeless
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
Rogers, Teresa	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
Wilner, Robert	Westminster Retirement Communities of Florida
Tarus, Lynda	White Foundation
Klasne, Catherine	Write Result
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. Consensus was reached to approve the January 13, 2010 meeting minutes. New Member Orientation meetings have been added to the 2010 meeting schedule on a quarterly basis (handout). Co-Chair Rogers requested that volunteers interested in serving on a Membership Development Task Force sign up on the circulating sheet and return to One Voice staff. The Task Force will meet periodically and via email a few times per year to discuss new member recruitment and new ideas for building the coalition.

Roundtable introductions ensued. Member highlights (new item to agenda!) were presented by Paul deMange from The deMange Agency and Cher Philio from Healthy Communities (Powerpoint slide and handout). Each agency representative shared briefly key points/information regarding their respective agency/programs. Individuals interested in being selected to present their agency was invited to drop their business card in the bowl identified at The Network Zone (outline for this process in meeting packets). An ice-breaker exercise ensued at the individual tables.

### **MONTHLY TOPIC: 2010 CENSUS PRESENTATION**

Volusia County Council Vice-Chair Joie Alexander opened the 2010 Census Count presentation by encouraging the membership to join together and help Volusia County “make a difference” in the Census efforts this year (handouts). Pat Kuehn, Community Information Specialist from Volusia County, presented via PowerPoint highlights of the importance of encouraging citizens to complete the census. Questions/answers ensued. Please contact Pat at [pkuehn@co.volusia.fl.us](mailto:pkuehn@co.volusia.fl.us) for more information or for marketing materials which are also available by contacting Tim Sylvia at The United Way.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Pollack opened the floor for brief member announcements by asking members to make their announcements at the podium. A reminder was extended to complete and leave the meeting critiques. There being no further business, the meeting was adjourned at 10:30 a.m. The next meeting will be held on Wednesday March 10, 2010 at 9:00 a.m. in Conference Room 516 C & A, Volusia County Health Department.

**The results of the meeting critiques were:**

- 18 responses
- 16 responded that the meeting was “productive” (2 did not respond either way)

**The next meeting could be improved by:**

- “No improvement needed”

**What I liked about the meeting was:**

- “Room set up, speaker on Census”
- “The organization of meeting. Also, the networking and information sharing.”
- “3 minutes at beginning of agencies”
- “Ice breaker – new way of making announcements”
- “Like the detailed information about the Census 2010 Campaign and how under-represented populations are going to be targeted.”
- “Personal presentations”
- “Good topic – agency announcements!”
- “I liked the networking with questions. This was great and they can be use over and over again. Good idea to have people come up for announcements”
- “Ice breaker”
- “Great information and speakers”
- “I like the Census presentation, conversational activity & announcements”
- “Short and to the point”
- “Everything. Thank you for the great information.”

**Suggestions for “Topic of the Month”**

- “Service available for the unemployed and employers (CBE)”
- “One Voice info available to members?”

**Other Comments:**

- “Always informative!”
- “You always do a great job! You are a shining light to the community and a fine example to agencies in how to run a meeting.”
- “The member announcements were very informative”
- “Ensure 2-3 minutes max – put speakers name, organization and contact number on agenda sheet”
- “Always enjoyable”
- “I would recommend a few more minutes for networking. The table



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 67
Volunteer Hours:100.5

## Coalition Meeting Minutes

March 10, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Dunn, Debbie	Agency for Health Care Administration Medicaid
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Jackson, Sheila	Campaign for Working Families
Wilary, Loretta	Campaign for Working Families
Sikora, Christine	Center for Business Excellence
Davenport, Christine	Children's Home Society
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Yates, Angela	Community Outreach Services
Lewis, Lisa	Council on Aging of Volusia County
Monte, Paula	Daytona State College
LaRoche, Clay	Department of Children and Families
Kerr, David	Department of Juvenile Justice
Rose, Paula	disAbility Solutions for Independent Living
Ryan, Will	Division of Blind Services
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Kelly, Bill	Early Learning Coalition of Flagler/Volusia
Connelly, Irwin	Early Learning Parents as Partners (Flagler)
Sinnott, Lynn	Easter Seals Society of Volusia/Flagler
Corbin, Kenny	Embry-Riddle Aeronautical University
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health, Children's Medical Services
Preston, Gloria	Florida Health Care Plans
Trammell, Bonnie	Goodwill
Holland, Shirley	Halifax Health
James, David	Halifax Urban Ministries
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities/Healthy Start Marketing and Education
Ferro, John	Interested Resident
Courtheyn, Kelly	James Moore & Co./ SNAP
Brown, Lisa	Learning RX
Akins, Jamie	Neighbor to Family, Inc.
Chrapek, Karen	Neighbor to Family, Inc.
Clark, Susan	Neighborhood Center
Warriner, Sharon	Northeast Florida Health Services
McQueen, Renee	PACE Center for Girls
Kroll, Tammy	Presbyterian Counseling Center
Moltane, Lois	SEDNet/Volusia County Schools
Robertson, Julie	Serenity House of Volusia County
Sterner, Robert	Seventh Judicial Court
deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Dukes, Shenika	Tomoka Correctional Institute Department of Corrections
Davis, Belinda	Tomoka Correctional Institute Department of Corrections
Nealy, Preston	Tomoka Correctional Institute Department of Corrections
Sistrunk, Emilie	Tomoka Correctional Institute Department of Corrections
Pollack, Barry	United Cerebral Palsy of East Central Florida
Salazar, Ray	United Way of Volusia/Flagler

Glaspie, LaShawn	University of Central Florida
Gray, Cynthia	University of Central Florida
Baker, Sandi	Visual Innovations & Solutions
Pauls, Susan	Vocational Rehabilitation, Department of Education
Gregg, Al	Volusia County Department of Corrections
Coughlin, Leah	Volusia County Health Department
Hinson, Rakinya	Volusia County Health Department
King, Jeff	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
James, Pat	Volusia County Human Services
Platas, Dana	Volusia County Juvenile Justice Council
Ferranti, Wendy	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Geisler, Becky	Volusia Parent Magazine
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
Rogers, Teresa	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
Tarus, Lynda	White Foundation
Catron, Kathy	Write Result
Klasne, Catherine	Write Result
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Pollack. Roundtable introductions ensued. Consensus was reached to approve the February 10, 2010 meeting minutes. Steve Sally, The House Next Door, and Karen Chrapek, Neighbor to Family, presented their respective Member Highlights (handout).

Co-Chair Pollack asked for volunteers to sign up for the Coalition Co-Chair Nominating Committee which will meet between now and the April coalition meeting. An ice-breaker exercise ensued.

### **MONTHLY TOPIC: SUCCESSFUL MULTI-AGENCY COLLABORATIONS**

Mr. Sally presented a detailed overview of the Managing Entity (Power Point and handout). Ms. Baird presented the development and outcomes to date of the *thrive by five* collaborative (handout). The following speakers briefly shared current activities/initiatives to illustrate the work of several active – and local multi-agency collaborations (handout):

- Shirley Holland, Volusia/Flagler Behavioral Health Consortium
- Lynn Sinnott, Disability Coalition of Volusia and Flagler Counties
- Steve Parris, Safe Kids Volusia/Flagler
- David Kerr, Volusia County Juvenile Justice Council and Dana Platas, DJJ Council
- Rakinya Hinson, Tobacco Prevention Program
- Leah Coughlin, Volusia/Flagler Minority AIDS Network

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Rogers opened the floor for brief member announcements. A reminder was extended to complete and leave the meeting critiques. There being no further business, the meeting was adjourned at 10:30 a.m. The next meeting will be held on Wednesday April 14, 2010 at 9:00 a.m. in Conference Room 516 C & A, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 34 responses
- 28 responded that the meeting was “productive” (5 did not respond either way)
- 1 responded that the meeting was “O.K.”

#### **The next meeting could be improved by:**

- “A good meeting with a lot of information – is it sent out electronically to the members before the meeting?”

- “Good meeting!”
- “too soon to provide any feedback, first timer”
- “More information on what the Deltona Project is doing”
- “Table networking”
- “During member announcements, please repeat person’s name, agency and possibly contact after he or she speaks. Thank you. “

**What I liked about the meeting was:**

- “On schedule – friendly environment with professionals”
- “It was very informative. Steve Sally presentation was great. Just loved the taco salad idea.”
- “Have not been in awhile and there was a lot of information presented in a structured and efficient way. Good job by staff and leadership.”
- “Information about other organizations in the community.”
- “Highlights on collaborations”
- “Good info presented from different agencies”
- “New format for announcements, icebreaker”
- “I liked the way tables were set up”
- “Information sharing – networking”
- “Very interesting – presentations supported by written materials”
- “Productive/educational – good method of presenting info”
- “The activity that allowed participants to meet each other.”
- “Networking good.”
- “Was my first meeting, just getting acclimated to purpose of meeting, no comments at this time.”
- “Hearing about so many partnerships”
- “Information about other agencies”
- “Information gave on all the different agencies and coalitions within this community.”
- “Collaboration updates”
- “Coalition highlights”
- “Tremendous amount of information about many different agencies. Great to see all the partnerships and collaborations between agencies.”
- “Overall info about events throughout the community”

**Suggestions for “Topic of the Month”**

- “Social services post stimulus – this year the State, county, cities and agencies have patched their budgets with stimulus \$ - what will happen next year?”
- “Continued talks with various agencies about services they provide to community.”
- “Barriers to employment – unemployment issues”
- “1) Social networking for nonprofits. 2) Providing some form of health care reform is enacted: neutral analysis of how many local agencies could/will be affected.”
- “Dual-Diagnosis Addiction”
- “Local disaster relief and recovery”

**Other Comments:**

- “Good job.”
- “This was my first meeting and I was very impressed. The meeting seemed to be very productive. I will be returning.”
- “It would be nice to have hot tea again for us non-coffee drinkers!”
- “Good new set up with fresh involvement – OVV has come a long way”
- “Just a “tad” less local program updates at the end of the meeting, but love its incorporation into the meeting – I do find it helpful. Just a bit long this time.”
- “Continue to have presentations from multi-agency collaborations.”
- “This was my first meeting.”
- “Enjoy agency info sessions.”
- “Like the room setup.”
- “Very good meeting”
- “Love you have announcements at microphone at podium, thanks for listening!”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 80
Volunteer Hours: 120

## Coalition Meeting Minutes

May 12, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Finn, Loren	A Family Church
DeBardleben, Ed	Agency For Persons with Disabilities
Britt, Shantelle	Boys & Girls Clubs of Volusia/Flagler
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Coates, Neal Sr.	Boys & Girls Clubs of Volusia/Flagler
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Jackson, Sheila	Campaign for Working Families
Schuhmacher, Rose	Chamber of Commerce Alliance
Bass, Robin	Children's Medical Services
Hoffman, Jacki	Children's Medical Services
Ryan, Judy	Children's Medical Services
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Babiez, Bill	Community Partnership for Children
Lewis, Lisa	Council on Aging of Volusia County
DeMarsh, Dona	County of Volusia
Maddox, Dorothy	Daytona Beach Housing Authority
Burke, Heather	Daytona State College
Deobil, Tony	Daytona State College
Wilary, Loretta	Daytona State College
Nero-Wall, Becky	Daytona State College, Women's Center
Lawrence-Knight, Debra	Department of Juvenile Justice
Rose, Paula	disAbility Solutions for Independent Living
Keough, Rena	Division of Blind Services
Sacca, Christopher	Division of Blind Services
Watson, Mike	Division of Blind Services
Yates, Joella	Domestic Abuse Council
Gibson, Millicent	E.S.P Case Management
Gibson, Bruce	E.S.P. Case Management
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Corbin, Kenny	Embry-Riddle Aeronautical University
Dunham, Tonia	Family Renew Community
Newbury, Sigrid	Filicide Education and Prevention Association
Wrlak, Charlann	FL Lions Conklin Center for the Blind
Preston, Gloria	Florida Health Care Plans, Inc.
Surber, Randy	Florida Hospital DeLand
Trammell, Bonnie	Goodwill
James, David	Halifax Urban Ministries
Ray, Troy	Halifax Urban Ministries
Dixon, David	Handicapped Adults of Volusia County
Porter, Michael	Handicapped Adults of Volusia County
Strickland, Michelle	Handicapped Adults of Volusia County
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities/Healthy Start Marketing and Education
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Ferro, John	Interested Resident
Kistler, Mary	Interested Resident

Marion, Susan	Interested Resident
Courtheyn, Kelly	James Moore & Co., SNAP
Devin, Julie	Jest Jules, Inc.
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association
Chrapek, Karen	Neighbor to Family, Inc.
Clark, Susan	Neighborhood Center
Johnson, Chantel	Outreach Community Care network
McQueen, Renee	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Marques, Telma	Redlands Christian Migrant Association
Williams, Donna	Second Harvest Food Bank of Central Florida
Moltane, Lois	SEDNet
Robertson, Julie	Serenity House of Volusia County
Sterner, Robert	Seventh Judicial Court
deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Dukes, Shenika	Tomoka Correctional Institute Department of Corrections
Pollack, Barry	UCP East Central Florida
Salazar, Ray	United Way of Volusia/Flagler Counties
Olsen, Diane	United Way of Volusia/Flagler Counties
Gaspie, LaShawn	University of Central Florida
Gray, Cynthia	University of Central Florida
Holmes, Jarial	Visual Innovations & Solutions
Shurin, Brianna	Volusia County Health Department
Ferranti, Wendy	Volusia County Schools
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
Jones, Lydia	Volusia/Flagler Coalition for the Homeless
Davenport, Robert	Votran
Willner, Robert	Westminster Retirement Communities of Florida
Tarus, Lynda	White Foundation
Klasne, Catherine	Write Result
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Pollack. Roundtable introductions ensued. Consensus was reached to approve the April 14, 2010 meeting minutes. Dixie Morgese, Healthy Start Coalition of Flagler/Volusia and Lisa Lewis, Council on Aging, presented their respective Member Highlights (meeting packet).

A networking exercise ensued. Ms. Schlageter announced that it was time for the annual membership renewal. Please complete the form and return to One Voice for Volusia prior to June 25, 2010 (meeting packet).

### **MONTHLY TOPIC: HOMELESSNESS UPDATE**

Tony Schefstad from the Volusia/Flagler Coalition for the Homeless provided the group with an in-depth account of the state of the homeless in Volusia/Flagler Counties along with a review of the most recent 2010 Point in Time Survey that was done In January 2010. A copy of the survey is included in today's meeting packet. Troy Ray from the Halifax Urban Ministries relayed the most recent trends in homelessness, and how his organization uses basic tools for prevention as a primary strategy to curb homelessness.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Pollack opened the floor for brief member announcements. A reminder was extended to complete and leave the meeting critiques. There being no further business, the meeting was adjourned at 10:30 a.m. The next

meeting will be held on Wednesday June 9th, 2010 at 9:00 a.m. in Conference Room 516 A&C, Volusia County Health Department.

**The results of the meeting critiques were:**

- 38 responses
- 31 responded that the meeting was “productive”
- 1 responded that the meeting was “O.K.” (6 did not respond either way)

**The next meeting could be improved by:**

- “Can the county not afford two microphones that work?”
- “Everyone wearing a name badge”
- “Having a new visitor/member meter-greeter”
- “GOOD”

**What I liked about the meeting was:**

- “Outstanding presentation, great information for the community”
- “Interesting topic – relevant”
- “The information shared – need more”
- “Resource information”
- “All the different resources here”
- “On schedule – improved microphone”
- “Speakers gave different perspectives on homelessness and provided me a new understanding of CoC and complexity of the problem”
- “The networking and program/agency presentation”
- “The homeless presentations were excellent!”
- “Great information regarding the homeless”
- “Always great”
- “It was eye opening – more like this”
- “It was wonderful to brainstorm with others regarding One Voice....”
- “Networking”
- “The issue of homelessness is very important”
- “The info was great”
- “Very good info given on topics”
- “Excellent information about homelessness”
- “The networking opportunities. Information presented was very informative.”
- “Excellent topic and presenters!”
- “Informative information about homeless”
- “Speakers – very informative”
- “Everything from the networking activity to the very informative presentations on homelessness”
- “Info on homeless”
- “Networking exercise”
- “Everything”
- “Speakers”
- “The member highlights and the monthly topics”
- “I have great data and facts to take back and share”

**Suggestions for “Topic of the Month”**

- “Volusia County Property Appraiser”
- “Unemployment – what the county is doing”
- “After July 1<sup>st</sup>, give an update on “losses” that were suffered in the community (due to funding cuts).”
- “DMC – Disproportionate Minority Contact”
- “A panel of clients who have received services in the past”
- “Compassion fatigue/preventing burnout”
- “Security of information – HIPAA, copy machines”
- “Gang awareness/suicide”
- “Aging and affordable housing”
- “Hunger awareness/prevention”

**Other Comments:**

- “It would be nice to have hot water for tea for those who are tea drinkers”
- “What can we do to capture the faith community? They do so much social services work and yet it’s a secret. How can we get more wide representation? How can we get more Leadership grads? How can we get more young executives (they have more energy)”
- “Did not understand directions for social networking activity”
- “Good meeting! This is the place to be to expand your knowledge and community resources”
- “Loved the presentations”
- “Good meeting – everyone followed timeline and good information”
- “It was my first meeting. I was pleased. It was informative. I felt welcomed.”
- “Excellent presenters! Always on time!”
- “Great presentation”
- “Tony was amazing – fact-based and forceful with compassion”
- “What a great turn out!”
- “Again well done!”
- “Troy and Tony did a great job ☺”
- “I learned a lot about homelessness/I work with Troy.....”
- “I will miss you all (Tony Schefstad)”
- “May want to consider having the meetings start at 8:30 a.m. in order to better ensure consistent attendance of members.”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 70
Volunteer Hours: 105

## Coalition Meeting Minutes

June 9, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Lee, Darryl	1 Tribe
Freeman, Nancy	Boy Scouts of America, Central Florida Council
Britt, Shantelle	Boys & Girls Clubs of Volusia/Flagler
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Medford, Mike	Boys & Girls Clubs of Volusia/Flagler
Litt, Kevin	Boys Scouts of America, Central Florida Council
Bass, Robin	Children's Medical Services
Hoffman, Jacki	Children's Medical Services
Ryan, Judy	Children's Medical Services
Kerr, David	Circuit 7 Department of Juvenile Justice
Courtney, Carrie	City of Daytona Beach Police Department
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Tapp, Priscilla	Consumer Credit Counseling Services
Lisa Lewis	Council on Aging of Volusia County
Maddox, Dorothy	Daytona Beach Housing Authority
Beach, Chuck	Daytona Beach P.A.L.
Nero-Wall, Becky	Daytona State College, Women's Center
LaRoche, Clay	Department of Children and Families
Williams, Reggie	Department of Children and Families
Lawrence-Knight, Debra	Department of Juvenile Justice
Nichols, Dawn-Renea	Division of Blind Services
Sacca, Christopher	Division of Blind Services
Willard, Brian	Domestic Abuse Council
Gibson, Millicent	E.S.P Case Management
Gibson, Bruce	E.S.P. Case Management
Lefford, Dorothy	Easter Seals
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Young, Brandon	Embry-Riddle Aeronautical University
Newbury, Sigrid	Filicide Education and Prevention Association
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans, Inc.
Barron, Shar	Good Samaritan
James, David	Halifax Urban Ministries
Porter, Michael	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
DiePetro, Thomas	HomeWatch Care Givers
Ferro, John	Interested Resident
Longobardi, Lisa	Interested Resident
Courtheyn, Kelly	James Moore & Co., SNAP
Arazashvili, Rachel	Kids aRe First, Inc.
Brown, Lisa	Learning Rx
Knause, Charles	Life Village Homeowner's Association
Murphy, Linda	Magellan Health Services
Miller, Linda	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family, Inc.
McQueen, Renee	PACE Center for Girls

Kroll, Tammy	Presbyterian Counseling Center
Williams, Donna	Second Harvest Food Bank of Central Florida
Moltane, Lois	SEDNet
Robertson, Julie	Serenity House of Volusia County
Sterner, Robert	Seventh Judicial Court
Lopez, Elizabeth	State Attorney's Office
Samples, Millie	State Attorney's Office
deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Dukes, Shenika	Tomoka Correctional Institute Department of Corrections
Olsen, Diane	United Way of Volusia/Flagler Counties
Gray, Cynthia	University of Central Florida
Taufer, Jill	University of Florida, Volusia County Cooperative Extension
Baird, Jeff	Vocational Rehabilitation, Department of Education
Gregg, Al	Volusia County Department of Corrections
Coughlin, Leah	Volusia County Health Department
Shurin, Brianna	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Rogers, Teresa	Volusia/Flagler Family YMCA
Blanck, Heather	Votran
Willner, Robert	Westminster Retirement Communities of Florida
Tarus, Lynda	White Foundation
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. Roundtable introductions ensued. Consensus was reached to approve the May 12, 2010 meeting minutes. Judy Ryan, Children's Medical Services and Reverend Robert Willner, Westminster Retirement Communities of Florida, presented their respective Member Highlights (meeting packet).

A networking exercise ensued. Ms. Schlageter and Ms. Baird conducted the Annual Coalition Membership Survey. Results will be available during the August 11, 2010 meeting.

### **MONTHLY TOPIC: MARGARET A. SMITH – SUPERINTENDENT OF VOLUSIA COUNTY SCHOOLS**

Dr. Margaret A. Smith, Superintendent of Volusia County Schools, provided the group with an in-depth review of the status of the district to include the funding crisis. Two handouts were included in the meeting packet containing facts about the performance of the district as well as other highlighted accomplishments.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Rogers opened the floor for brief member announcements. A reminder was extended to complete and leave the meeting critiques, as well as to submit a completed membership renewal form. There being no further business, the meeting was adjourned at 10:30 a.m. There is no coalition meeting scheduled in July. The next meeting will be held on Wednesday August 11th at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 26 responses
- 19 responded that the meeting was "productive"
- 2 responded that the meeting was "O.K." (4 did not respond either way; 1 responded that the meeting was productive and okay)

#### **The next meeting could be improved by:**

- "N/A"
- "Well done"

- “Need microphone”
- “Good the way it was”
- “Shorter presentation – more take away information to help shorten it”
- “Great meeting”
- “N/A”
- “Different arrangement of tables for ease of seeing everyone if there is room.”
- “Presenter had good info but long, didn’t need to read sheets”
- “None”
- “Always repeat questions from the floor.”
- “Making sure member highlights stay at three minutes or less”
- “Only one rambling speaker per meeting.”
- “Allowing the people at the table approximately 15 minutes to network about their organization, switch tables, which can be numbered each meeting.”

**What I liked about the meeting was:**

- “Dr. Smith’s presentation and the At a Glance”
- “Highly informative”
- “Excellent, organized, productive atmosphere”
- “Networking”
- “Announcement on Carrie!”
- “Beginning introductions for everyone, Power Points, three minute presentations, Network Zone, Announcements time”
- “Keynote speakers repeated questions from the floor.”
- “The networking activity”
- “Info provided. I like getting hand outs from speakers’. Just don’t need to read in presentation.”
- “Very knowledgeable”
- “Thanks for Margaret’s information”
- “The presentations and member interactions”
- “Listening to Dr. Smith”
- “Great as usual! Enjoyed hearing Dr. Smith’s explanations”
- “Topics”
- “Good update on school district”
- “Networking and member highlights”
- “Deb’s icebreaker. Deb is so lighthearted and fun. Keep the smiles going.”
- “Great information. More than one speaker. Coordinators have great sense of humor – relaxing environment. Pamphlet sharing on back table.”

**Suggestions for “Topic of the Month”**

- “Health care reform – what it means to us”
- “Affordable Healthcare”
- “Eating disorders”
- “Bring a church to meeting – meeting”
- “Gang awareness, suicide prevention”
- “Initiatives for employment or bringing new industry resulting in jobs”
- “Emergency planning for the hurricane season. How we can better plan our home situation.”
- “Stress management within the workplace/family”
- “Home Health Care – the growing need.”

**Other Comments:**

- “Keep up the good work!”
- “This may be my last meeting. I hope our representative can continue.”
- “Go back to panel presentations with Q & A format – PLEASE!”
- “Meetings continue to be an excellent networking and learning experience”
- “Have someone in the back of the room that may be able to signal the speaker or microphone attendant to increase/decrease volume.”
- “Liked the new member spotlight; brief and concise”
- “Fun networking exercise”

- “Dr. Smith provided great information”
- “I really enjoy the speakers that you have provided us during the short time. The information given is really appreciated.”
- “Suggest you emphasize three minutes for unit presentations”
- “I always enjoy attending these meetings and learning about various organizations and their areas of expertise”
- “Good meeting, very informative”
- “For one meeting only, it would be fun to ask each person to email their attendance in advance and assign like industries at certain tables. If its social work – all sit together, just to allow familiarity of how each can synergistically work together.”

**Since we conducted our annual membership survey today, are there any issues/comments you would like to share related to the membership survey? Please share here:**

- “As a new member, more explanation about what the survey is for would be helpful.”
- “First time here”
- “Do intentional contact with other key organizations – F.A.I.T.H., colleges and universities, hospitals, long term care agencies.”
- “Good method of surveying”
- “No, survey was fine. I really enjoyed my first meeting.”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 79
Volunteer Hours: 118.50

## Coalition Meeting Minutes

August 11, 2010, 9:00 a.m. to 10:30 a.m., Daytona Beach Airport

Name	Agency
Baer, Lex	Presbyterian Counseling Center
Baird, Jeff	Vocational Rehabilitation, Department of Education
Barnwell, Keona	Medallion Health Care Services, LLC
Boener, Mary	Stewart-Marchman-Act Behavioral Healthcare
Barron, Shar	Good Samaritan Society
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Benitez, Lisa	Children's Home Society
Blanck, Heather	Votran
Boener, Mary	Stewart-Marchman-Act Behavioral Healthcare
Campbell, Arva	Center for Business Excellence
Case, Joyce	Health Planning Council of Northeast Florida
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Coalson, Carl	SEDNET
Colee, Brandon	PACT Prevention Coalition
Corbin, Kenny	Embry-Riddle Aeronautical University
Coughlin, Leah	Volusia County Health Department
Darcangelo, Mariann	Home Instead Senior Care
Decker, Bob	Mental Health Association
deMange, Paul	The deMange Agency
DeMarsh, Dona	County of Volusia
Doski, Stephanie	Magellan Health Services
Dukes, Shenika	Tomoka Correctional Institute Department of Corrections
Ferranti, Wendy	Volusia County Schools
Gallagher, Bridget	Florida State Attorney's Office
Gibson, Millicent	E.S.P Case Management
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Gray, Cynthia	University of Central Florida
Griffin, Bill	Halifax Health
Grigas, Carol	Interested Resident
Hall, Linda	Prudential Commercial Real Estate
Hall, Terry	Florida Capital Bank
Hernandez, Alyssa	Coalition for the Homeless Speakers Bureau
Hoffman, Jacqueline	Children's Medical Services
Haly, S.	Children's Home Society
Jackson, Sheila	Campaign for Working Families
Jaeger, Cynthia	Registered Mental Health Counselor
James, David	Halifax Urban Ministries
James, Pat	Volusia County Human Services
Jones, Lydia	Volusia/Flagler County Coalition for the Homeless
Kerr, David	Circuit 7 Department of Juvenile Justice
Klasne, Catherine	Community Member
Knause, Charles	Life Village Homeowner's Association
Lawrence-Knight, Debra	Department of Juvenile Justice
Lewis, Lisa	Council on Aging of Volusia County
Lopez, Elizabeth	Florida State Attorney's Office
Maddox, Dorothy	Daytona Beach Housing Authority
Martin-Morgan, Dianne	Volusia County Schools

Matheny, Heidi	PACT Prevention Coalition
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Morton, Paula	Daytona State College
Murphy, Linda	Magellan Health Services
Nealy, Preston	Tomoka Correctional Institute Department of Corrections
Nero-Wall, Becky	Daytona State College, Women's Center
Owens, Debbie	Seminole Prevention Coalition
Philio, Cher	Healthy Communities
Porter, Michael	Handicapped Adults of Volusia County
Preston, Gloria	Florida Health Care Plans, Inc.
Ray, Troy	Halifax Urban Ministries
Reynolds-Carruth, Stacey	Embry-Riddle Aeronautical University
Robertson, Julie	Haven Recovery Center of Volusia County
Roe, Kathleen	Sen. Evelyn Lynn's Office
Rogers, Teresa	Volusia/Flagler Family YMCA
Rossetti, Judith	Florida State Attorney's Office
Ryan, Debbie	Center for the Visually Impaired
Salazar, Ray	United Way of Volusia/Flagler
Sally, Steve	The House Next Door
Samples, Millie	Florida State Attorney's Office
Schacht, Giuli	Caribbean Jack's
Shepherd, Sutton	Mental Health Counselor
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Sorensen, Bonnie	Volusia County Health Department
Stone, Lori	Center for Business Excellence
Tapp, Priscilla	Consumer Credit Counseling Services
Trammell, Bonnie	Goodwill Self Sufficiency Center
Trask, Diane	Bishop's Glen Retirement Community
Watson, Mike	Division of Blind Services
Wilary, Loretta	Daytona State College
Willard, Brian	Domestic Abuse Council
Young, Brandon	Embry-Riddle Aeronautical University
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. Roundtable introductions ensued. Co-Chair Rogers shared that several updated reports were now available and either in the meeting packets or at the Network Zone (2010 Progress Report, Annual Member Survey Results, 2010 Membership Directory, and the Deltona Prevention Project Evaluation Report).

Consensus was reached to approve the June 9, 2010 meeting minutes. Co-Chair Rogers welcomed Co-Chair Glaser as this was her first coalition meeting in this role. Troy Ray, executive director of Halifax Urban Ministries, presented on the STAR Family Center as the Member Highlight. Ms. Gray, member of the Membership Development Task Force, reported on the outcomes of this committee to date (Power Point slide), thanking Ms. Philio for serving as a greeter for the meeting as well as the Task Force members (Ms. Moltane, Ms. James, Ms. Klasne, Ms. Gray and Rev. Willner) for their continued participation.

Ms. Kennedy conducted a networking exercise, incorporating the latest Community Agenda Snapshot report (released June 2010), into the activity.

### **MONTHLY TOPIC: UNEMPLOYMENT PANEL**

The following individuals presented, addressing unemployment issues, trends, data and projections:

- Lori Stone, APR, Center for Business Excellence (overview of employment climate and related services of agency and its three One-Stop Centers)

- Brandon Young, Executive Director, ERAU Human Resources (connection to area's human resource association as a resource, percentage of college graduates finding employment)
- Bonnie Trammell, Goodwill Industries Job Sufficiency (services and assistance provided to clients through this local agency)

Handouts were provided for each of the speakers and a time for questions and answers ensued.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Glaser opened the floor for brief member announcements. There being no further business, the meeting was adjourned at 10:30 a.m. The next meeting will be held on Wednesday, September 8<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 30 responses
- 26 responded that the meeting was "productive" (4 did not respond either way)

#### **The next meeting could be improved by:**

- "Going back to Health Department."
- "Back to Health Department meeting location."
- "Under monthly topic on Agenda; list speakers' phone numbers"
- "Nice meeting room"
- "Well done"

#### **What I liked about the meeting was:**

- "Very informative"
- "Start on time – adhere to agenda times"
- "Timely topic"
- "Very informative, I will be able to use everything I heard."
- "Diverse panel – good topic"
- "Good information, moved quickly"
- "More convenient to reach meeting at airport via Votran"
- "3 groups sharing, great!"
- "Informative, discussed topics of current issues"
- "All three speakers had ties to employment services which helps illustrate the many resources available to the community."
- "All"
- "I liked the panel discussion on this very necessary topic"
- "The information that was shared"
- "Great information on unemployment"
- "Agency presentations on unemployment"
- "Good stats and possible trends"
- "Informative topic, germane"
- "Speakers were specific and brief"
- "Informative"
- "The Community Agenda Snapshot is an excellent resource. I appreciate all the hard work that was put into this!"
- "Excellent community information"
- "Informative – will enable us to help in needed areas or send as a resource"

#### **Suggestions for "Topic of the Month"**

- "How can your organization receive tax benefits and help employ the blind and visually impaired in Volusia/Flagler."
- "Redo Snapshot page clinic"
- "Most demanded volunteer skills, volunteer development"
- "Financial assistance"
- "1) free health services (dental? screening or low cost?). 2) trauma informed care presentation"
- "Social media (Linkedin, Facebook, etc.)"
- "Healthcare Reform"

#### **Other Comments:**

- "Always great to see such a large group in attendance."
- "Excellent coalition with caring people"
- "Enjoyed it very much"
- "Thank you for all that you "all" do. This is great."

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 70
Volunteer Hours: 105

## Coalition Meeting Minutes

September 8, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
Trask, Diane	Bishop's Glen Retirement Community
Britt, Shantelle	Boys & Girls Clubs of Volusia/Flagler
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Ryan, Debbie	Center for the Visually Impaired
Davenport, Christine	Children's Home Society
Hoffmann, Jacqueline	Children's Medical Services Network
Courtney, Carrie	City of Daytona Beach Police Department
Hughes, Anne-Marie	Comfort Keepers
Tse, Austin	Comfort Keepers
Dixon, David	Community Member
Tapp, Priscilla	Consumer Credit Counseling Services
Lewis, Lisa	Council on Aging of Volusia County
Cuby, Carolyn	Daytona Beach Housing Authority
Maddox, Dorothy	Daytona Beach Housing Authority
Nero-Wall, Becky	Daytona State College, Women's Center
LaRoche, Clay	Department of Children and Families
Lawrence-Knight, Debra	Department of Juvenile Justice
McDowell, Ed	Duvall Home
Gibson, Millicent	E.S.P Case Management
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Corbin, Kenny	Embry-Riddle Aeronautical University
Young, Brandon	Embry-Riddle Aeronautical University
Warriner, Sharon	Family Health Source
Newbury, Sigrid	Filicide Education and Prevention Association
Ryan, Judy	Florida Department of Health, Children's Medical Services
Preston, Gloria	Florida Health Care Plans, Inc.
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Barron, Shar	Good Samaritan Society
Griffin, Bill	Halifax Health
James, David	Halifax Urban Ministries
Parris, Steve	Healthy Communities
Philio, Cher	Healthy Communities
Tarus, Lynda	Henry & Rilla White Foundation
Darcangelo, Mariann	Home Instead Senior Care
Duffy, Barbara	Interested Resident
Arazashvili, Rachel	Kidds are First, Inc.
Knause, Charles	Life Village Homeowner's Association
Murphy, Linda	Magellan Health Services
Capdevilla, Cheryl	Mental Health Association
Milliken, Greg	Neighbor to Family
Mucciolo, Trish	OUR Children First
McQueen, Renee	PACE Center for Girls
Schafer, Joann	PACE Center for Girls
Kroll, Tammy	Presbyterian Counseling Center
Coalson, Carl	SEDNET
Sterner, Robert	Seventh Judicial Circuit Courts
Custer, Deborah	Southwest Volusia Habitat for Humanity
Lynn, Evelyn (Senator)	State Senator

Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Bell, Chet	Stewart-Marchman-Act Behavioral Healthcare
Lacy, Brent	SWV Habitat for Humanity
deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Gray, Cynthia	University of Central Florida
Taufer, Jill	University of Florida, Volusia County Extension
Wolfson, Barbara	Very Special Arts Volusia
Baird, Jeff	Vocational Rehabilitation, Department of Education
Cash, Laura	Volusia County 4-H
Coughlin, Leah	Volusia County Health Department
Hinson, Rakinya	Volusia County Health Department
Moran, Teresa	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
Bradford, Brianna	Volusia County Health Department, Tobacco Prevention Program
Ferranti, Wendy	Volusia County Schools
Martin, Dianne	Volusia County Schools
Woodman, Kari	Volusia/Flagler County Coalition for the Homeless
Rogers, Teresa	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Glaser. Roundtable introductions ensued. Consensus was reached to approve the August 11, 2010 meeting minutes. Co-Chair Glaser introduced Ms. Tapp, CredAbility, who was the Member Highlight presenter (Power Point and handout).

Ms. Schlageter shared a few housekeeping issues regarding the new entrance and sign in sheet/table, thanking Ms. Nero-Wall for volunteer to be a greeter for the morning. She shared that comments from the meeting critiques indicated requests to have the Power Point on the TV in Conference Room A which is not possible since One Voice for Volusia is not utilizing all three conference rooms at the health department. She referred members to the Connecting to the Faith Community handout which will be made available the Network Zone in the future and those members who indicated interest in serving on this committee will be emailed next week about the next meeting. Ms. Schlageter conducted the networking/icebreaker exercise.

### **MONTHLY TOPIC: HEALTH CARE REFORM**

Dr. Bonnie Sorensen presented Health Care Reform: What it Means to Us (handout and Power Point). The Power Point will be made available on the One Voice for Volusia website at [www.ovfv.org/whatsnew.htm](http://www.ovfv.org/whatsnew.htm). When the presentation is removed from the website, interested individuals can contact staff for a copy. Her presentation covered the Federal Healthcare Reform enacted March 23, 2010 (purpose and #'s covered); year by year plan, 2010 – 2020; public health benefits; the good news (especially for Florida and Volusia County); and, the challenges. Handouts were provided for each of the speakers and a time for questions and answers ensued. Of note from the questions, Dr. Sorensen stated:

- More information can be found online at the Kaiser Family Foundation website, <http://www.kff.org/>.
- Bill is based on Massachusetts' model. Representatives now admit the underestimated cost.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Rogers opened the floor for brief member announcements. The next meeting will be held on Wednesday, October 13<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 36 responses
- 34 responded that the meeting was "productive" (2 did not respond either way)

#### **The next meeting could be improved by:**

- "2<sup>nd</sup> well working microphone"
- "N/A – was great"
- "Excellent meeting"
- "None"
- "Thank you for your efforts"

- “Handout of Power Point presentation – lots of info – thank you for website posting”

#### **What I liked about this meeting was:**

- “Topic of the Month!”
- “Great presentation – both information and her manner of explaining”
- “Good information”
- “The healthcare reform”
- “Dr. Sorensen was a great speaker: knowledgeable, well-spoken”
- “Very informative”
- “The healthcare presentation was excellent”
- “The excellent very informative health care reform presentation”
- “Knowledgeable information passed on from well informed personnel in understandable terms”
- “Dr. Sorensen was great!, enjoyed networking activity”
- “Very good information, very well presented”
- “The Health Reform presentation was very informative and thought-provoking”
- “Good presentations on both faith community update and health care reform”
- “Excellent presentation/topic of discussion”
- “Knowledge of healthcare reform by Dr. Sorensen”
- “Healthcare reform was a great presentation that answered many questions while at the same time raised new ones on how this will play out.”
- “Bonnie’s presentation, new room set up”
- “Presentation about healthcare reform”
- “The information was presented very well by Dr. Sorensen. The networking idea of meeting someone new was a great idea.”
- “Meet many hardworking, caring people”
- “Very relevant important information”
- “Dr. S presentation was out of this world!”
- “Dr. Sorensen was very knowledgeable”
- “I enjoyed the ice breaker and learning how others would help our community if they won the lottery.”
- “I like the new entrance system”
- “Informative and interactive”
- “Bonnie”
- “Presentation on healthcare reform”
- “Great topic! Very important for us to know about.”
- “The presentation on Health Reform was very informative. Great information.”
- “Very informative; important topic”

#### **Suggestions for “Topic of the Month”:**

- “Homelessness in our community”
- “Some outcomes from The Children’s Movement (Milk Party)”
- “As the 4-H agent, I’d like to know of other agencies working with you and how we can partner”
- “Teach One to Lead One” Faith Based Program”
- “Drug Court”
- “Post stimulus/ARRA – what happens in local government/social services now that short term funding will no longer be replaced – possibly consolidation/regionalization of services.”
- “Contact First Methodist Church of Port Orange for new Faith Community Presentation”
- “Homelessness, sexual assault, human trafficking, addiction”
- “Refresher on Community Based Care”
- “New grants awarded to county nonprofits”

#### **Other Comments:**

- “Very informative, glad I was able to come, will be back!”
- “Suggest having the meetings run from 8:30 to 10:00”
- “Would like to see planned work groups to focus/follow up on opportunities both with faith community, health reform input and medical home opportunities”
- “Placing Power Point on website is appreciated”
- “Impressed by the number of people and agencies.”
- “Excellent information”
- “Well organized as usual!”
- “Dr. S was wonderful and very informative”
- “Very informative!”
- “Great job!”
- “Great meeting!”
- “Looking forward to future meetings”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 86
Volunteer Hours: 129

## Coalition Meeting Minutes

October 13, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Brown, Edna	Adoption & Family Support Center
Quick, Angela	Adoption & Family Support Center
Allen, LaTeesa	AMI Kids Volusia
Butler, Jeanna	Big Brothers Big Sisters of Volusia/Flagler
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Roberts, Susan	Bureau of Braille & Talking
Jackson, Sheila	Campaign for Working Families
Haly, A.	Children's Home Society
Ryan, Judy	Children's Medical Services
Geoghagan, Stephanie	Clay Action Coalition
Holmes-Olsen, Dwann	Clay Action Coalition
Wethington, Donna	Clay Action Coalition
Hughes, Ann Marie	Comfort Keepers
Ferro, John	Community Member
Lewis, Lisa	Council on Aging of Volusia County
DeMarsh, Dona	County of Volusia
Tapp, Priscilla	CredAbility
Johnson, Shira	CrimeStoppers of Northeast Florida
Duffy, Barbara	Daytona State College
Wilary, Loretta	Daytona State College
Dukes, Shenika	Department of Corrections
Lawrence-Knight, Debra	Department of Juvenile Justice
Clarkson, John	Division of Blind Services
Hildroth, Joyce	Division of Blind Services
Yates, Joella	Domestic Abuse Council, Inc.
Watson, Bridget	Dunamis Community & Outreach Ministries
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seal Society of Volusia and Flagler Counties
Warriner, Sharon	Family Health Source
Gallo-Lethcoe, Marie	Father Lopez Catholic High School
Newbury, Sigrid	Filicide Education and Prevention Association
Langrick, Michele	First Foot Forward Counseling Center
Preston, Gloria	Florida Health Care Plans
Kelly, Robert	Florida Lions Conklin Center for the Blind
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Grant, Bruce D.	Florida Office of Drug Control
Goudy, Senta	Florida Officer of Drug Control
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Quick, Lauri	Florida Sheriffs Youth Ranch
Shepherd, Jennifer	Florida Sheriffs Youth Ranches
Welbes, Cori	Florida Sheriffs Youth Ranches
Nero-Wall, Becky	Fresh Start Program, Daytona State College
Trammell, Bonnie	Goodwill Self Sufficiency Center
Bond, Jay	Halifax Urban Ministries
Porter, Michael	Handicapped Adults of Volusia County
Robertson, Julie	Haven Recovery Center of Volusia County
Parris, Steve	Healthy Communities
Philio, Cher	Healthy Communities

Tarus, Lynda	Henry & Rilla White Foundation
Warriner, Michael	Interested Resident
Knause, Charles	Life Village Homeowners Association
Thompson, Maxine	Max-nificent, Inc.
Burcham, Jeanette	Neighbor to Family
Chrapek, Karen	Neighbor to Family
Milliken, Greg	Neighbor to Family
Mucciolo, Trish	OUR Children First
McQueen, Renee	PACE Center for Girls
Shafer, Joann	PACE Center for Girls
Colee, Brandon	PACT Prevention Coalition
Matheny, Heidi	PACT Prevention Coalition
Parris, Chrissie	Pasco County ASAP
Haas, Laurie	Pediatric Health Choice
Baer, Lex	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Coalson, Carl	SEDNet
Roe, Kathleen	Senator Evelyn Lynn's Office
Sterner, Robert	Seventh Judicial Circuit Courts
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Mueller, Deborah	Teen Court Clay County
deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Heerden, Andre	The Mercy Nework
Nealy, Preston	Tomoka Correctional Institute, Department of Corrections
Salazar, Ray	United Way of Volusia/Flagler
Gaspie, LaShawn	University of Central Florida
Gray, Cynthia	University of Central Florida
Timmis, Judy M.	Vocational Rehabilitation
James, Pat	Volusia County Human Services
Burke-Jackson, Melissa	Volusia County Schools
Ferranti, Wendy	Volusia County Schools
Woodman, Kari	Volusia Flagler Coalition for the Homeless
Pugh, Vicki	Volusia Flagler Family YMCA
Rogers, Teresa	Volusia Flagler Family YMCA
Davenport, Robert	Votran
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Glaser. Roundtable introductions ensued. Consensus was reached to approve the September 13, 2010 meeting minutes.

Ms. Schlageter presented the Engaging Youth Initiative report (handout) and referred attendees to the latest update of the 2010 Strategic Plan (handout). She announced the 2<sup>nd</sup> annual Efficiency in the Workplace Contest is now open for nominations and all nominees will be recognized at the December 15<sup>th</sup> coalition meeting. Volunteers are needed to serve on the Ad Hoc Nominating Committee (all work will be done electronically). A networking/icebreaker exercise ensued.

### **MONTHLY TOPIC: PRESCRIPTION DRUG USE/ABUSE, FLORIDA OFFICE OF DRUG CONTROL**

Co-Chair Glaser introduced Florida Office of Drug Control Chief of Prevention Senta Goudy to introduce the presenter for the meeting, Mr. Bruce D. Grant, Director of the Florida Office of Drug Control (bio provided via slide). Mr. Grant led attendees through a PowerPoint presentation (handout) and shared information and updates regarding:

- 2009 Drug Control Strategy
  - Prevention
  - Treatment
  - Law Enforcement
- Prescription Drug Diversion and Abuse
- Pill Mills

- Sources of Prescription Drug Diversion

Mr. Grant shared what the Office is doing, key issues re: the 2010 Pill Mill Legislation, the goals of the Prescription Drug Monitoring Program, and future initiatives. Questions and answers ensued.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Rogers opened the floor for brief member announcements following a brief presentation from the Deputy Director of the Division of Blind Services, John Clarkson. The next meeting will be held on Wednesday, November 10<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 31 responses
- 26 responded that the meeting was “productive” (3 did not respond either way)
- 2 responded that the meeting was “O.K.”

#### **The next meeting could be improved by:**

- “More details on issue.”
- “Speaker was a little long in presentation – could shorten his a little”
- “Skip icebreaker”
- “During member announcements, ask speakers to repeat their name and company after they speak.”

#### **What I liked about this meeting was:**

- “Excellent presentation on major local problem.”
- “Learned much.”
- “Great information!”
- “Applicable to interaction with clients and community”
- “Knowledgeable speaker; kept to schedule.”
- “Speaker – Bruce Grant”
- “Great topic. Informative & significant”
- “Opportunity to network and learn about current issues in the community.”
- “Great presentation!”
- “Informative meeting”
- “Very informative, I learned a lot of good information”
- “Speaker was excellent”
- “Speaker – excellent information”
- “The information presented by Bruce Grant”
- “Good presentation on prescription drugs”
- “Very thorough review of Office of Drug Control”
- “Extensive content of information shared”
- “Very informative. Learned more about what we see in the headlines.”
- “Awesome!! The speaker, Bruce Grant.”
- “Great information, good speaker with experiences and background to back it up.”
- “The networking opportunities and Director Grant’s presentation”
- “Bruce Grant’s presentation”
- “All was great.”
- “Good presentation.”

#### **Suggestions for “Topic of the Month”:**

- “Mental health services for youth”
- “More on prevention of drug abuse”
- “Excellent briefing”
- “Sexual and inappropriate behavior in schools and administrators not enforcing proper behavior and setting standard for morals, positive self-esteem, respect for self and others. Putting children above FCAT.”
- “My first meeting – good cross section of attendees”
- “Community Wide Teen Programs – how we can work together”

#### **Other Comments:**

- “Happy to be here today.”
- “Enjoyed the networking exercise. It does help to get to know everyone at the table.”
- “Would have been good – helpful – to have representatives from Volusia County Drug Court to also speak about what we are doing here.”
- “Good meeting”
- “Great!”
- “Very informative speaker!”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 88
Volunteer Hours: 132

## Coalition Meeting Minutes

November 10, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name, Agency, Email	
Finn, Loren	A Family Church
Dunn, Debra A.	Agency for Health Care Administration, dunnd@ahca.myflorida.com
Carter, Vanessa	Agency for Persons with Disabilities, vanessa_carter@apd.state.fl.us
Gaines, Ramon	AMI Kids Volusia, volusia-ed@amikids.org
Allen, LaTeesa	AMI Kids, volusia-ed@amikids.org
Butler, Jeanna	Big Brothers Big Sisters of Volusia/Flagler Counties, jbutler@bbbsnefl.org
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler, altheacl2@cfl.rr.com
Jackson, Shelia	Campaign for Working Families, sjackson@unitedwayvfc.org
Carnicella, Georgann	Central Florida Mental Health Associates, georgi@cfmha.com
Hartford, Nancy	Children's Medical Services, nancy_hartford@doh.state.fl.us
Davenport, Christine	Children's Home Society, christine.davenport@chsfl.org
Hoffmann, Jacqueline	Children's Medical Services, jacqueline_hoffman@doh.state.fl.us
Courtney, Carrie	City of Daytona Beach Police Department, courtneyc@dbpd.us
Glinzman, Larry	Community Legal Services of Mid-Florida, larryg@clsmf.org
Dixon, David	Community Member, seemor@bellsouth.net
Lewis, Lisa	Council on Aging of Volusia County, llewis@coaiaa.org
Gonzalez, Israel	Court Administration, igonzalez@circuit7.org
Tapp, Priscilla	CredAbility, Priscilla.Tapp@CredAbility.org
Dettman, Skip	Daytona Beach Police Department, sdetman623@aol.com
Burke, Heather	Daytona State College
Morton, Paula	Daytona State College
Paul, Joe	Daytona State College, PaulJ@DaytonaState.edu
Wilary, Loretta	Daytona State College, wilaryl@daytonastate.edu
Foley, Douglas	Deltona Seventh Day Adventist Church, dfoley1998@aol.com
Lea, Malinda	Department for Veteran Affairs, malinda.lea@va.gov
LaRoche, Clay	Department of Children and Families, Clay_LaRoche@dcf.state.fl.us
Dukes, Shenika	Department of Corrections, Dukes.Shenika@mail.dc.state.fl.us
Kerr, David	Department of Juvenile Justice, David.Kerr@djj.state.fl.us
Lawrence-Knight, Debra	Department of Juvenile Justice, debra.knight@djj.state.fl.us
Cauley, Joshua	disAbility Solutions for Independent Living
Glick, Sukhwa	disAbility Solutions for Independent Living
Rose, Paula	disAbility Solutions for Independent Living, paula@dsil.org
Yates, Joella	Domestic Abuse Council, Inc., joella@domesticabusecouncil.com
Lowe, Michele	Early Learning Coalition of Flagler/Volusia, mlowe@elcfv.org
Glaser, Lara	Early Learning Coalition of Flagler/Volusia, lglaser@elcfv.org
Cashum, Rosemary	Early Learning Coalition of Flagler/Volusia, rcashion@elcfv.org
Sinnott, Lynn	Easter Seal Society of Volusia and Flagler Counties, Lsinnott@eseals-vf.org
Troxler, David	First Christian Church (Disciples of Christ), staff@firstchristiandaytona.org
Hall, Terry	Florida Capital Bank, thall@flcb.com
Ryan, Judy	Florida Department of Health, Children's Medical Services, judy_ryan@doh.state.fl.us
Preston, Gloria	Florida Health Care Plans, Inc., gpreston@fhcp.com
Wrlak, Charlann	Florida Lions Conklin Center for the Blind, cwrlak@conklincenter.org
Shepherd, Jennifer	Florida Sheriffs Youth Ranches, jshepherd@youthranches.org
Nero-Wall, Becky	Fresh Start Program, Daytona State College, nerobe@daytonastate.edu
Barron, Shar	Good Samaritan Society, sbarron@good-sam.com
Trammell, Bonnie	Goodwill Self Sufficiency Center, btrammell@goodwillcfl.org

James, David	Halifax Urban Ministries, dwj@clearwire.net
Porter, Michael	Handicapped Adults of Volusia County
Robertson, Julie	Haven Recovery Center of Volusia County, julie.robertson@havenrecoverycenter.org
Yelvington, Dawn	Healing Hearts with Horses, dawn@healingheartsequine
Philio, Cher	Healthy Communities, cher.philio@halifax.org
Parris, Steven	Healthy Communities, steven.parris@halifax.org
Martinez, Marlene	Healthy Families, marlene.martinez@healthystartfv.org
Tarus, Lynda	Henry & Rilla White Foundation, Itarus@hrwvf.org
Hanis, K	Hope Center for Healing, khanis66@yahoo.com
Leveille, Princess	Interested Resident
Leveille, Billy	Interested Resident, blev1021@yahoo.com
Ryan, Debbie	Mental Health America, deb@mhavolusia.org
Chrapek, Karen	Neighbor to Family, Inc., karen.chrapek@ntf.org
Akins, James	Neighbor to Family, James.Akins@ntf.org
Mucciolo, Trish	OUR Children First, tmucciolo@ourchildrenfirst.net
Schafer, Joann	PACE Center for Girls, joann.schafer@pacecenter.org
King, Isabelle	Pain Management Coach, IsabelleBKingPhD@aol.com
Kroll, Tammy	Presbyterian Counseling Center, presbyteriancounselingcenter@gmail.com
Marques, Telma	Redlands Christian Migrant Association, telmarques@bellsouth.net
Coalson, Carl	SEDNet, cvcoalso@volusia.k12.fl.us
Roe, Kathleen	Senator Evelyn Lynn, roe.kathleen.s07@flsenate.gov
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare, vkress@smbehavioral.org
Lacy, Brent	Southwest Volusia Habitat for Humanity, director@swvhhabitat.org
Cohn, Pat	The Arc of Volusia, Inc., jimarcv@cfl.rr.com
West, Debra	The Chase Academy, dwest@tcaofvolusia.org
Sally, Steve	The House Next Door, ssally@thehnd.com
Barhoo, Tony	The House Next Door, tbarhoo@thehnd.com
Sylvia, Tim	The United Way of Volusia/Flagler, tsylvia@unitedwayvfc.org
Nealy, Preston	Tomoka Correctional Institute, Department of Corrections, nealy.preston@mail.dc.state.fl.us
Gray, Cynthia	University of Central Florida - Daytona Beach, cgray@mail.ucf.edu
Walsh, Maralee	University of Central Florida - Daytona Beach, mawalsh@mail.ucf.edu
Gaspie, LaShawn	University of Central Florida, ucflashawn@aol.com
Zelnick, Sandford	Volusia County Health Department
Moran, Teresa	Volusia County Health Department, teresa_moran@doh.state.fl.us
James, Pat	Volusia County Human Services, pjames@co.volusia.fl.us
Ferranti, Wendy	Volusia County Schools, Atlantic High School, wcferran@volusia.k12.fl.us
Martin, Dianne	Volusia County Schools, dmartin@volusia.k12.fl.us
Woodman, Kari	Volusia Flagler Coalition for the Homeless, speakersbureau@vfcch.org
Shaw, David	Volusia Flagler Family YMCA, dshaw@vfymca.org
Davenport, Robert	Votran, rdavenport@co.volusia.fl.us
Vance, Deborah	Y & A Interventions, LLC, dede7450@gmail.com
Patton, Isabel	Y & A Interventions, LLC, ipatton@yainterventions.com
<b>One Voice for Volusia Staff</b>	
Kennedy, Lynn	One Voice for Volusia, lynn@ovfv.org
Schlageter, Deborah	One Voice for Volusia, deborah@ovfv.org

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Glaser. Roundtable introductions ensued. Consensus was reached to approve the October 13, 2010 meeting minutes. Co-Chair Glaser recognized all members who invited someone new to the meeting as well as the new attendees. Dr. Walsh and Ms. Gray from the University of Central Florida presented the member highlight.

### **MONTHLY TOPIC: CONNECTING TO THE FAITH COMMUNITY (INTERACTIVE EXERCISE)**

Attendees were notified in advance to join one of five areas (substance abuse/prevention; basic needs/information & referral; youth development; mental health/health; and, aging) by level of interest and/or vocation upon entering the room/meeting. Each group was facilitated by a volunteer who led participants through brainstorming and discussion of the following questions:

- What are your needs? (as either a social service provider or interested individual to the faith community or vice-versa)
- What can you offer? (representing one sector to the other)
- Is there a role for One Voice for Volusia to assist in connecting these two sectors? (health and human services and the faith community).

Staff will compile the comments from each of the groups and report back to the Connecting to the Faith Community Committee.

## **NEXT MEETING/ADJOURNMENT**

Co-Chair Glaser opened the floor for brief member announcements and reminded attendees to complete the meeting critiques. The next meeting will be held on Wednesday, December 15<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 30 responses
- 20 responded that the meeting was “productive” (5 did not respond either way)
- 5 responded that the meeting was “O.K.”

### **The next meeting could be improved by:**

- “Room layout made networking difficult if you sat close to the outer perimeter of the room.”
- “In large circle of tables, it was hard to hear others.”
- “Kill the individual introductions, too long”
- “More small group meetings specialized.”
- “There always more to hear (we didn’t get to what OVFV could do for us)
- “The process could have taken twice as much time as we had – this would be great to do regularly.”
- “Table arrangements too large to hear”
- “There was only 1 representative of the faith community at our table – in the future, make a more concerted effort to recruit representation to tell us their needs.”
- “Adding email to minutes/list of attendees”
- “Address sound issues – set up made it very hard to hear. Needed more faith-based representation, remind participants to not be self-serving.”
- “This was very good!”
- “Ice-breaker – not enough time or a real focus; If we ever set up in a similar fashion, use both doors and give prior directions to participants to speed up seating.”

### **What I liked about this meeting was:**

- “The fact there was a round table enough where each voice was heard by each person, was and is very informative.”
- “Networking”
- “Hearing all the desire to do good in their community”
- “Networking was great!”
- “Good discussion”
- “Small group”
- “Interaction on topics”
- “Hearing what other needs and offerings are through partnerships”
- “Very informational”
- “Direct exchange of needs and wants from each agency. Summary of available services by agencies.”
- “Ability to share. Most times you merely hear name and agency but not how we can help each other.”
- “The ‘smaller’ group type of networking”
- “Great chance to make ‘real’ contacts”
- “The smaller groups were much more productive!”
- “Networking”
- “Focused goals driven by the questions asked.”
- “Informal, able to meet other agencies”
- “Grouping of area of employment/expertise/interest; learning how many caring people are involved”
- “Excellent break-out sessions”
- “The fact that we learned more about faith-based services”
- “Networking”
- “Icebreaker was fun.”
- “Networking and hearing what services are out there.”
- “Good networking, I didn’t realize all of what was out there.”

- "I really like the way the meeting was set up. A lot of good information was provided."
- "Group discussion."
- "Introducing new members, etc."
- "Information exchange was very good"

**Suggestions for "Topic of the Month":**

- "Let's do this again!!"
- "Management tools, effective use of resources, evaluating what service to provide"
- "Eliminating duplication of services (or enhancing services)"
- "Holiday resources for communities (ie food assistance for children, etc.)"
- "Fundraising activities & strategies"
- "2-1-1/One Voice website features (when ready...) after first of the year?"
- "Eating disorder prevention"

**Other Comments:**

- "I very much look forward to the next meeting so I may meet more people. Thank you One Voice for Volusia!"
- "Really hard to hear people talking in the "group" setting"
- "A lot of the service providers have overlapping and competitive programs with many complaining about a lack of clients. Either they need to change/eliminate service or find more effective way to get service to clients not coming forth"
- "Difficult to hear from one end of the circle to another"
- "Well done!"
- "Great meeting!"
- "Too long, not focused, hard to hear"
- "Hearing within our group was a challenge"
- "This was the best meeting yet. I was able to share and receive valuable information. Is there a way to arrange for small groups more often?"
- "Would like to see these informational services be made available through One Voice."
- "Consider adding email contact to members list/minutes to facilitate contact."
- "More small groups like this."
- "Well organized as usual – great pacing and you stuck to the schedule"

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 94
Volunteer Hours: 141

## Coalition Meeting Minutes

December 15, 2010, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name, Agency, Email	
Finn, Loren	A Family Church, loren@afamilychurch.org
Baker, Sandi	Adaptive Tech Solutions, visualinn@yahoo.com
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler, altheacl2@cfl.rr.com
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler, jsullivancl6@cfl.rr.com
Jackson, Shelia	Campaign for Working Families, sjackson@unitedwayvfc.org
Fraser, Rick	Center for Business Excellence, rickfraser@cbe-fvc.org
Ryan, Debbie	Center for the Visually Impaired, dryan@cvicentralflorida.org
Carnicella, Georgann	Central Florida Mental Health Associates, georgi@cfmha.com
Benitz, Lisa	Children's Home Society, lisa.benitez@chsfl.org
Thompson, Rosie	Children's Medical Services, Rosella_Thompson@doh.state.fl.us
Hoffmann, Jacqueline	Children's Medical Services, jacqueline_hoffman@doh.state.fl.us
Schmellick, Nita	Community Foundation of East Central Florida, nitas@cfecf.org
DeCamp, Elizabeth	Community Legal Services of Mid-Florida
Lilavois, Michelle	Community Legal Services of Mid-Florida
Simpson, Erica	Community Legal Services of Mid-Florida, ericas@clsmf.org
Glinzman, Larry	Community Legal Services of Mid-Florida, larryg@clsmf.org
Dixon, David	Community Member, seemor@bellsouth.net
Lewis, Lisa	Council on Aging of Volusia County, llewis@coaiaa.org
Gonzalez, Israel	Court Administration, igonzalez@circuit7.org
Tapp, Priscilla	CredAbility, Priscilla.Tapp@CredAbility.org
Maddox, Dorothy	Daytona Beach Housing Authority, maddoxd@dbhaf1.org
Duffy, Barbara	Daytona State College, barbaraduffy@me.com
Paul, Joe	Daytona State College, PaulJ@DaytonaState.edu
LaRoche, Clay	Department of Children and Families, Clay_LaRoche@dcf.state.fl.us
Dukes, Shenika	Department of Corrections, Dukes.Shenika@mail.dc.state.fl.us
Kerr, David	Department of Juvenile Justice, David.Kerr@djj.state.fl.us
Furce, Amanda	Department of Veterans Affairs
Portero, David	Department of Veterans Affairs
Cauley, Joshua	disAbility Solutions for Independent Living
Rose, Paula	disAbility Solutions for Independent Living, paula@dsil.org
Glick, Sukhwa	disAbility Solutions for Independent Living, sukhwa@dsil.org
Smith, Stacy	Division of Blind Services, Stacy.Smith@dbs-fldoe.org
Titus, Teri	Division of Blind Services, Teri.Titus@dbs-fldoe.org
Willard, Brian	Domestic Abuse Council, brian@domesticabusecouncil.com
Yates, Joella	Domestic Abuse Council, Inc., joella@domesticabusecouncil.com
McDowell, Edward	Duvall Home
Donnelly, Laurie	Early Learning Coalition of Flagler/Volusia
Koslik, Julie	Early Learning Coalition of Flagler/Volusia
Nisbet, Linda	Easter Seal Society of Volusia and Flagler Counties
Sinnott, Lynn	Easter Seal Society of Volusia and Flagler Counties, Lsinnott@eseals-vf.org
Gibson, Millicent	ESP Case Management Professionals, millicent@espcasemanagement.com
Hall, Terry	Florida Capital Bank, thall@flcb.com
Preston, Gloria	Florida Health Care Plans, Inc., gpreston@fhcp.com
Welbes, Cori	Florida Sheriffs Youth Ranches, cwelbes@youthranches.org
Barron, Shar	Good Samaritan Society, sbarron@good-sam.com
Trammell, Bonnie	Goodwill Self Sufficiency Center, btrammell@goodwillcfl.org

James, David	Halifax Urban Ministries, dwj@clearwire.net
Porter, Michael	Handicapped Adults of Volusia County
Robertson, Julie	Haven Recovery Center of Volusia County, julie.robertson@havenrecoverycenter.org
Philio, Cher	Healthy Communities, cher.philio@halifax.org
Parris, Steven	Healthy Communities, steven.parris@halifax.org
Cage, Peggy	Healthy Start Coalition of Flagler/Volusia
Keller, Katelyn	Healthy Start Coalition of Flagler/Volusia
Tate, Clarissa	Healthy Start Coalition of Flagler/Volusia
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia, dixie.morgese@healthystartfv.org
Liberi, Judy	Heart of Volusia, heartofv@bellsouth.net
Buttofuoco, Susan	Interested Resident
Schatt, Becky	Kids Central, Inc.
Spivey, Steve	Kids Central, Inc.
Roberson, Milverton	Linking Solution
Capdevilla, Cheryl	Mental Health Association
Givens Hajj-Mak, Cassandra	Mid-Florida Community Services, Head Start
Rapolti, Connie	NFCAA, Flagler County
Miller, Luke	Our Lady of Lourdes, OLL32118@yahoo.com
Schafer, Joann	PACE Center for Girls, joann.schafer@pacecenter.org
Baer, Lex	Presbyterian Counseling Center, lexbaer@gmail.com
Kroll, Tammy	Presbyterian Counseling Center, presbyteriancounselingcenter@gmail.com
Coalson, Carl	SEDNet, cvcoalso@volusia.k12.fl.us
Fritch, Charlie	Seminole Prevention Coalition
Sidrow, Nancy	Stewart-Marchman-Act Behavioral Healthcare
Bell, Chet	Stewart-Marchman-Act Behavioral Healthcare, cbell@smabehavioral.org
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare, vkress@smabehavioral.org
Cohn, Pat	The Arc of Volusia, Inc., jmarcv@cfl.rr.com
Sally, Steve	The House Next Door, ssally@thehd.com
Nealy, Preston	Tomoka Correctional Institute, Department of Corrections, nealy.preston@mail.dc.state.fl.us
Salazar, Ray	United Way of Volusia/Flagler, rsalazar@unitedwayvfc.org
Gray, Cynthia	University of Central Florida - Daytona Beach, cgray@mail.ucf.edu
Glaspie, LaShawn	University of Central Florida, uclashawn@aol.com
Arbar, Kathy	University of Phoenix, Kathy. Arbar@phoenix.edu
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Bradford, Brianna	Volusia County Health Department, brianna_shurin@doh.state.fl.us
Weatherwax, Jo Ann	Volusia County Health Department, Jo_Weatherwax@doh.state.fl.us
Coughlin, Leah	Volusia County Health Department, Leah_Coughlin@doh.state.fl.us
Sturm, Patricia	Volusia County Health Department, Patricia_Sturm@doh.state.fl.us
James, Pat	Volusia County Human Services, pjames@co.volusia.fl.us
Ferranti, Wendy	Volusia County Schools, Atlantic High School, wcferran@volusia.k12.fl.us
Lambert, Bobby	Volusia County Sheriff's Office, blambert@vcso.fl.us
Johnson, Bev	Volusia Flagler Family YMCA, bjohnson@vfymca.org
Perry, Debra	Volusia Flagler Family YMCA, dperry@vfymca.org
Kennedy, Lauren	Volusia Flagler Family YMCA, lkennedy@vfymca.org
Rogers, Teresa	Volusia Flagler Family YMCA, trogers@vfymca.org
Pugh, Vicki	Volusia Flagler Family YMCA, vpuch@vfymca.org
Davenport, Robert	Votran, rdavenport@co.volusia.fl.us
Patton, Isabel	Y & A Interventions, LLC, ipatton@yainterventions.com
<b>One Voice for Volusia Staff</b>	
Connors, Barb	One Voice for Volusia, barb@ovfv.org
Kennedy, Lynn	One Voice for Volusia, lynn@ovfv.org
Schlageter, Deborah	One Voice for Volusia, deborah@ovfv.org

## **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. Roundtable introductions ensued. Consensus was reached to approve the November 10, 2010 meeting minutes. Co-Chair Rogers announced the birth of a healthy boy, Max Wade Baird, to Carrie and Ross Baird (slide).

Ms. Schlageter reviewed the draft 2011 Strategic Plan, sharing that the final plan will be presented next month for group consensus. She asked members for ideas for upcoming meeting topics and the following were identified: teen pregnancy and health disparities. She reminded all to jot down on the meeting critiques any other suggestions, referring to the handout depicting all topics over the last several years.

## **RECOGNITION OF EFFICIENCY IN THE WORKPLACE NOMINEES & WINNERS, TIPS, SUCCESS STORIES**

For the second consecutive year, One Voice for Volusia opened nominations for individuals who are efficient. The Efficiency in the Workplace Ad Hoc Committee members – Gloria Preston, Brian Willard, Shira Johnson and Preston Nealy – were recognized for their active participation in reviewing the nominations and making recommendations. The following individuals were recognized (PowerPoint presentation):

- Dana Braun, The House Next Door
- Peggy Cage, Healthy Start Coalition of Flagler/Volusia – Administrative Category Winner
- Libby DeCamp, Community Legal Services of Mid-Florida, Inc.
- Julie Koslik, Early Learning Coalition of Flagler/Volusia – Direct Services Category Winner
- Tammy Kroll, Presbyterian Counseling Center
- Linda Nisbet, Easter Seals Volusia/Flagler
- Debra Perry, Volusia Flagler Family YMCA
- Clarissa Tate, Healthy Start Coalition of Flagler/Volusia
- Jo Ann Weatherwax, Volusia County Health Department – Leadership Category Winner

Tips for effective management were shared by the winners of each of the three categories. An interactive networking activity ensued. Individuals shared Success Stories of 2010 and goals for 2011.

## **NEXT MEETING/ADJOURNMENT**

Co-Chair Rogers opened the floor for brief member announcements and reminded attendees to complete the meeting critiques. The next meeting will be held on Wednesday, January 12, 2011 at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 26 responses: 15 responded that the meeting was “productive” (9 did not respond either way); 2 responded that the meeting was “O.K.”
- 6 marked that it was their first meeting.

### **The next meeting could be improved by:**

- “Encouraging people to sit with others, not their co-workers”
- “Not sure, this is my first meeting.”
- “Timeliness and staying on schedule.”
- “Got an opportunity to meet so many individuals”
- “Allowing each comp. to say what they do for 1-2 minutes”
- “Hot water so we can have tea or hot chocolate”

### **What I liked about this meeting was:**

- “The breakfast!”
- “Pointed out why we are all here – work of the heart!”
- “Food!” ☺
- “Networking opportunity, light festive meeting, learning of some of the successes”
- “We are fortunate to have such great services in our community! The positive energy!”
- “Sharing”
- “Award presentations – especially winners’ sharing tips”
- “The great sense of community”
- “Sharing the success”
- “People sharing and networking”
- “Information”
- “Sharing successes was a real “upper”
- “The networking”
- “The staff recognition and sharing the successes and goals for 2011”
- “Great breakfast ☺ Sharing of success.”
- “Ice Breaker”
- “Connecting with other youth providers”

- “Time to meet one on one with Gloria Preston”

**Suggestions for “Topic of the Month”:**

- “STD’s and Pregnancy in Teens; The Impact of Children of the Incarcerated”
- “Changes to National Health Plan to become effective in 2011 & how they will impact local agencies.”
- “Free Services Day/program.☺”
- “Service animals!”
- “Understanding and changing the culture of violence in high schools (stop the bullying)
- “Summer opportunities for youth in March”
- “Healthcare Reform Update”
- “Teen Pregnancy/Teen Dating and Relationships”
- “State/County/Municipal budget cuts – how this will affect the social service providers in the year ahead”
- “Falls prevention for older adults”

**Other Comments:**

- “Sharing successes of 2010 and goals for 2011 was encouraging and beneficial.”
- “Deb is amazing. Thanks for a great networking meeting.”
- “Congrats to Carrie!”
- “Great meeting – well organized.”
- “Great meeting”
- “Deb is great!!! Everything moved along perfectly!”
- “Since you have a menorah in your holiday “One Voice for Volusia”, I would suggest you have a nativity in the “a” in “Volusia”.
- “This has been a great year, 2010. Thanks for your support!”
- “It would be interesting to see how many coalition members are passionate enough about helping to volunteer to come to this meeting, rather than staying “on the clock”.